

To use the Dial A Ride Service it is a requirement that you are unable to use public transport.

Please complete the information below to help us care for you.

I certify that I am unable to use or have difficulty using public transport and all the information supplied is true to the best of my knowledge.

Annual registration fee of £10.00 enclosed

Please make cheques payable to :-
COMMUNITY TRANSPORT SUSSEX
 Please sign and date

.....

Please tell us briefly why you cannot use or have difficulty using public transport. Eg. Mobility, heart, dementia

Do you use a wheelchair	Yes / No
If yes, what type	
If yes can you transfer to a seat	Yes / No

Please detach and return to;
CRAWLEY COMMUNITY TRANSPORT
JAMES PLACE, SOUTHGATE,
CRAWLEY, WEST SUSSEX,
RH10 6GA

FARES

The total fare is payable to the driver when you first get on the bus.

Essential escorts, such as wheelchair pushers and guides for the visually impaired, travel free of charge.

For safety reasons Crawley Community Transport can refuse to transport passengers travelling in certain types of wheelchairs. No one can travel in an electric scooter.

If you have any enquiries about the current fare or any questions, please do phone us.

WHAT IF I NEED TO CANCEL?

You can cancel your journey at any time, simply by leaving a message on our answer phone. CCT reserve the right to charge the fare if you do not inform us of your cancellation within 24 hours of the journey.

Cancellations telephone number is;
(01293) 544985.

DATA PROTECTION ACT 1998

All information obtained is in confidence and will be used for the operational purposes of Community Transport Sussex only.

Charity no. 1165527



Middle yard, James Place, Southgate, Crawley, RH10 6GA

DIAL A RIDE SERVICE

FOR BOOKINGS PHONE :-
(01293) 544985



ENQUIRIES

01293 523813

Email: enquiry@crawleyct.org.uk

CT Sussex is A REGISTERED CHARITY - 1165527

What is Dial A Ride?

Dial-a-Ride is a door to door transport service helping those who due to disability, physical or otherwise, have great difficulty with, or cannot use, public transport.

IT IS NOT A TAXI SERVICE

The service may pick up / drop off other passengers, so you should allow sufficient time for your journey.

Where can I travel to?

The service is available anywhere within Crawley area. The service can be used for any reason e.g. visiting friends, hairdressing, shopping, garden centres, etc.

Medical Transport is also available to Crawley based hospital facilities, other NHS facilities and GPs Surgery.

Can I bring a friend?

Yes, if a seat is available, but they must pay the same fare unless they are an essential escort for you.

HOW TO BOOK A JOURNEY

Telephone: (01293) 544985

Between 9:30 am and 11 am.

The DAR service operates Monday to Friday between the hours of 9:30am to 2:30pm.

Bookings are taken on a **first come first served** basis and therefore we recommend early booking.

Bookings can be made up to 7 days in advance. (14 days for medical journeys).

We will make every effort to collect you within 10 minutes of the agreed pick-up time.

PLEASE NOTE: BOOKINGS CANNOT BE MADE ON THE ANSWERPHONE.

If you need any help completing the application form or further information please do call us on 01293 523813

To register with Crawley Community Transport please complete **all** of the form and return it to us with the registration fee of £10.00

Mr/Mrs/Ms	
First Name	
Surname	
Address	
Postcode	
Telephone	
Mobile No.	
E-mail.	
Date of birth	

Someone we can contact in case of emergency and Relationship to you

Name	
Telephone	

Do you need an essential escort	Yes / No
If Yes please state why i.e. Blind, Unable to walk unaided	